

NOURISH PSYCHOLOGICAL SERVICES FINANCIAL POLICY

I acknowledge that the cost of a consultation (approximately "50" minutes) is in line with the <u>APS Recommended Fees</u> and is payable at the time of the session.

I also acknowledge that there may be a GAP charged for clients funded through third parties such as WorkCover and TAC. For Medicare and private clients, the fee is \$197.50. This fee may be increased on July 1st of each year.

I acknowledge that all appointments booked will require payment of fees at the time of/prior to the consultation. For Telehealth sessions, payment will be taken at the beginning of the session with the psychologist.

Medicare rebates will be processed online, with funds typically appearing in your acc ount overnight.

I acknowledge that these fees are a requirement to continue attending sessions at with my psychologist – failure to pay these fees will result in my session/s being cancelled and a cancellation fee being charged.

I acknowledge that if I am drug or alcohol affected, I may not be seen.

The fee for cancelling or rescheduling an appointment within 24 hours of the appointment time is \$98.75 (50% of the appointment fee). The fee is required to be paid in full prior to any future appointments being scheduled.

We understand that true emergencies happen. If this is the case, you may provide a doctor's certificate or other adequate proof and at the discretion of management you may not be charged the missed appointment fee.